



## WARRANTY

### “HERITAGE COLLECTION”

**The Sunset Bay Outdoor® Heritage Collection of kitchen islands and fire pits are hand-crafted in the USA using only made in America parts and raw materials. Your kitchen or fire pit was meticulously designed, engineered and manufactured to look and perform like new for many years using only the highest quality materials available.**

Sunset Bay Outdoor® warrants to the original consumer purchaser of a Heritage Collection kitchen or fire pit that their purchase is free of defects in material or workmanship. Products used as part of a rental program, in rental properties or for commercial use are not entitled to the terms of this warranty. Rental and commercial usage application claims will be handled per individual case for up to 2 (two) years from purchase.

This warranty is limited to repair or replacement of products/product components at our discretion during the warranty period detailed below. The product owner will be responsible for shipping and handling charges and labor costs associated with repair or replacement of warranted parts. All repaired or replaced warranty parts will be shipped to the retail dealer of record for consumer pickup. Sunset Bay Outdoor® will not be responsible for lost or damaged shipments. These claims should be taken up with the carrier you selected.

This warranty does not cover normal wear and tear from responsible use, which may include, but not be limited to light rust or corrosion areas that do not impede product performance or stability, slight buildup of mildew or dirt, grease or oil stains from cooking grease or incidental contact with greasy substances. This warranty does not cover damage due to improper, negligent or misuse of propane gas, natural gas or flammable accelerants or starters. This warranty does not cover the improper or negligent use of cooking vessels on kitchen surfaces. Charcoal placed in cooking vessels must be burned in the appropriate grated area of the grill above the base of the grill, AND the entire grill must be raised above the counter surface as prescribed by grill manufacturer. The warranty does not cover any damage in any form where the product was altered in any way, misassembled or damaged from alterations or improper assembly. Warranty does not cover transportation or shipping damage either by a common carrier, dealer/distributor vehicle or consumer transportation to or from their home/place of final use.

The initial warranty starting/ending period is not changed or extended by any repair or replacements provided during the warranty period. In cases where no proof of purchase with a date is provided, a date starting one (1) year from the reasonable date a retail dealer took inventory of the unit may be assessed and utilized. This warranty offers the end user specific legal rights under the provisions of this warranty program. You may have other rights, which vary from state to state.

Sunset Bay Outdoor reserves the right to change product design, pattern and color specifications to any component of their outdoor kitchens or fire pits, purposefully or due to fluctuations in raw material from manufacturers, without prior verbal or written notice.

Prices, conditions and terms of sale are subject to change without prior verbal or written notice

#### Specific Warranty Limits

Countertops	2 Years
Polyurethane Side Panels	2 Years
Powder Coated Side Panels	2 Years
Powder Coated Aluminum Structure	2 Years
Hardware – Fasteners, Handles & Locks	2 Years
Drawer Slides	2 Years
Bug & Dust Covers	2 Years

#### Warranty Claim Procedure

Contact our warranty service department at 414.760.0071 during the hours of 8:00 a.m. and 4:00 p.m. CST or email us at [customer.service@sunsetbayoutdoor.com](mailto:customer.service@sunsetbayoutdoor.com). Please have the description of your product, specific issue you have, date purchased and authorized dealer you purchased it from ready by phone or included in your email. Photos of your warranty issue may also be requested. Include your phone number and the best time to call during business hours. Inquiries may also be made via mail to:

Sunset Bay Outdoor  
6580 N. Industrial Road  
Milwaukee, WI 53223